



LethbridgeMint
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September 17th, 2020

To: Chris Craig
Securcom Technologies Inc.
104C 920, 2A Ave N

RE: Security System

Our express car wash is equipped with a Securcom Security System that has paid for itself time and time again.

We have been fortunate to only have a handful of instances where we have had to rely on the security system for deterring intruders. In each of these instances Securcom's emergencies response team worked very quickly to get the local authorities on site along with our internal emergency response team. If it were not for the urgent and efficient service that Securcom provides, we likely would have experienced theft and or vandalism in these situations.

Being in the automated car wash business we often have claims against us stating that our car wash has scratched, dented, or in other words "damaged" the customers vehicle. We heavily rely on our Securcom security cameras to investigate these claims. With the high quality, cost effective technology that they have provided us with, we are able to find most of these "damages" on the vehicle prior to entering our wash tunnel. Being able to show the customers that the damages were there prior to their wash helps gain their trust in us and keeps us from fixing damages we simply did not cause.

The continual support we receive from Securcom is outstanding. We enjoy working with Chris and his team and they are always happy to assist us with any needs we may have.

Sincerely,

General Manager
Shad Nelson